

## Agenda

## RAG meeting 1/2018

## Date of meeting: 15th March 2018

**Venue:** Frankfurt, premises of DB Netz, Galluspark 25 (Im Galluspark 25) | room G403 **Time:** 09:00-16:00; sandwich lunch

Invitees: Please see email distribution list

**Copy:** MB, PIMs, MoTs

Status of document: Final

Enclosures: -

Date of issue: 26.02.2018

	Content/ Measures	Responsible	Time
1	Welcome and introduction Presentation and discussion of new ideas for future RAG meetings	UK	20
2	Update Management Board after MB Meeting	GdM	15
3	User Satisfaction Survey Short overview of findings and action fields	CW	30
4	Customer Information Platform & CMS Presentation of the systems	HH/CM	30
	Coffee break		15
5	Language issue – first discussion of possible pilots	All	30
6	International contingency management - Update on handbook - Re-routing overview	CW	30
7	Performance management - New approach of WG - Publication of KPIs	CW	15
	Lunch break		45
8	<ul> <li>Workshop         <ul> <li>Identification and discussion of focus topics for 2018</li> <li>Presentation RUs on TCR, Capacity, Interoperability</li> <li>Discussion of next steps and responsibilities</li> </ul> </li> </ul>	RUs/All	90
9	AoB Meeting dates & telcos 2018	All	30
	Feedback RUs improvement of recent PaP ordering process / PCS	RUs	10

EEIG Corridor Rhine-Alpine EWIV Kleyerstraße 25

D-60326 Frankfurt am Main

Germany

Members: ProRail B.V., DB Netz AG, RFI S.p.A.,

Infrabel S.A. Associates: SBB AG, BLS Netz AG, Trasse Schweiz AG Register Court: Frankfurt am Main, HRA 44778 St. Nr.: 012 314 01024 USt-IdNr.: 031008 DE 261369711 Managing Directors: Dr. Christiane Warnecke (Acting) Claudia Cruciani (Deputy) Chairman General Assembly: Guus de Mol

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