

Agenda

RAG meeting 1/2018

Date of meeting: 15th March 2018

Venue: Frankfurt, premises of DB Netz, Galluspark 25 (Im Galluspark 25) | room G403 **Time:** 09:00-16:00; sandwich lunch

Invitees: Please see email distribution list

Copy: MB, PIMs, MoTs

Status of document: Final

Enclosures: -

Date of issue: 26.02.2018

	Content/ Measures	Responsible	Time
1	Welcome and introduction Presentation and discussion of new ideas for future RAG meetings	UK	20
2	Update Management Board after MB Meeting	GdM	15
3	User Satisfaction Survey Short overview of findings and action fields	CW	30
4	Customer Information Platform & CMS Presentation of the systems	HH/CM	30
	Coffee break		15
5	Language issue – first discussion of possible pilots	All	30
6	International contingency management - Update on handbook - Re-routing overview	CW	30
7	Performance management - New approach of WG - Publication of KPIs	CW	15
	Lunch break		45
8	 Workshop Identification and discussion of focus topics for 2018 Presentation RUs on TCR, Capacity, Interoperability Discussion of next steps and responsibilities 	RUs/All	90
9	AoB Meeting dates & telcos 2018	All	30
	Feedback RUs improvement of recent PaP ordering process / PCS	RUs	10

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